

## Care & Cleaning Guide: High Performance Acoustical Wallcoverings

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### For Products

#### Standard and Custom Sibillance® High Performance Murals

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### Before You Begin

**Do not use** abrasive cleaners containing chlorine bleach, solvents, or ammonia, as they may damage the surface and alter the integrity of the printed design.

**WARNING: Never mix cleaning agents together, volatile reactions may occur!**

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### To Properly Clean Everyday Stains

#### Routine Maintenance

Vacuum with an upholstery attachment or use a soft nylon brush to remove dry dirt and dust.

Common commercial concerns such as cobwebs and pollen can usually be removed completely with a soft, dry brush.

#### Wet Stain Removal & Spot Cleaning

High Performance Acoustical Wallcovering is made from 100% recycled polyester, and it absorbs almost no moisture. Spots and stains stay on the surface and can be easily removed. For best results, follow the steps listed below:

Blot wet stains with a clean, dry absorbent cloth to remove as much liquid as possible.

If the stain is not removed, use a clean, wet cloth to apply a small amount of clean, warm water to dissolve and lift the stain. Use a minimal amount of water to avoid saturation. To finish, dab from outside in, with a clean, dry cloth.

If further cleaning is needed, use a common liquid detergent and warm water applied with a clean cloth. Avoid saturation. Rinse with warm water and blot the area dry with a clean dry cloth to prevent spreading.

If the stain is still not removed, commercially available liquid cleaning products or a diluted bleach solution may be used to loosen the stains from the surface of the wallcovering. Always follow manufacturer's instructions.

Apply according to manufacturer's instructions; use sparingly to avoid saturation to the surrounding material. Rinse with water and blot the area dry. Any of the above steps may be repeated as often as necessary for satisfactory removal of stains.

It is permissible for an experienced maintenance professional to use a steam cleaner to extract stains from Printed Acoustical Wallcovering.

**Always** test an inconspicuous area first to be sure that the surface and ink are not damaged before proceeding.

**Always** treat stains as promptly as possible.

This information is presented as a guide to the care and maintenance of High Performance Acoustical Wallcoverings. It is based on the best information available. Results are not guaranteed, and no responsibility is assumed by the distributor or manufacturer in connection with this information.

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### Questions?



Contact your Level Digital Wallcoverings [Sales Representative](#)



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