

TERMS & CONDITIONS

Payment terms are net 30 days, unless otherwise arranged with 4walls prior to each order (job).

Square footage for the entire job will be re-figured upon conclusion of production. 4walls.com is not responsible for changes to square footage arising from inaccuracies in or changes to the blueprints, drawings, or dimensions supplied by the customer, or from inaccuracies or changes in the construction of the installation site. The square footage quoted may also change due to unanticipated and/or unrevealed areas that arise during the execution of this job. You will be billed for the actual square footage produced.

Overage is added to each job to allow for double-cutting the seams between panels and to allow for trimming around the normal irregularities found at wall edges. The standard double-cutting overlap between panels is 2". The standard trimming overage is 4" extra in height, and 4" extra in length (per wall segment as defined by 4walls.com designers).

Architectural blueprints (CAD groundplans and elevations) may be provided by the customer as reference for the dimensions of the job, provided that all dimensions for all areas that are to be covered by 4walls.com product are listed and legible. 4walls.com will not accept drawings that do not show these dimensions.

Updates to blueprints (should there be changes during the course of the job) must be provided to 4walls.com in a timely manner. Delays in receiving updated drawings may alter the quoted timeframe. Additional charges may also apply.

Any deviation from this quote (including but not limited to changes to quantity, dimensions, artwork, or color specifications) constitutes a change order. A revised quote for the change order, including revised timing and pricing if applicable, will need to be issued.

Field-verified measurements are required at the discretion of 4walls.com. These may be waived provided that the customer submit written verification that the actual installation site dimensions do not deviate more than two (2) inches from the dimensions provided to 4walls.com.

This quote allows for one (1) round of revisions to any artwork or color initially submitted for approval by 4walls.com (excluding strike-offs), provided that the revisions are within the specifications of the original quote. Further revisions are subject to additional fees.

Micro-venting requires additional shipping. The micro-venting shipping fee is based on our standard lead times and may change from this quote if express shipping is required. You will be billed for the actual shipping costs associated with micro-venting.

Complex jobs (as determined by 4walls.com) will require direct communication between 4walls.com and the wallcovering installer. 4walls.com will furnish detailed installation diagrams to the wallcovering installer and advise the appropriate sequence of panel installation, as needed. 4walls.com is not responsible for improper installation or for installation that deviates from the recommendations provided in the installation diagrams. 4walls.com designers are available for on-site consultation at the request of the customer and the discretion of 4walls.com. While on-site expenses will be quoted in advance, you will be billed for the actual expenses incurred during the on-site visit.

The standard lead time for basic design work is seven (7) to ten (10) business days from receipt of customer purchase order. Larger or more complicated design work (as determined by 4walls.com) may require a longer lead time and will be quoted on a case by case basis. The standard lead time for strike-offs is three (3) to five (5) business days from receipt of customer approval of design or submittal of purchase order, for most materials. Strike-Off lead time for window film is five (5) to seven (7) business days. Lead times for production are determined based on the total square footage of the job and will be quoted on a case by case basis.

4walls.com will retain all job files for a period of one year from date of origin. Printed goods (including strike-off standards) older than one year will be discarded.

If any portion of this job is required in a shorter timeframe than the lead times quoted above, the job is subject to a rush charge of 20% of the total cost of the job (the Grand Total) as listed above.

When requesting custom colors, please note: Due to differences in substrates, variances in lighting conditions (from the production room to the installation space), and technological limitations associated with digital printing, "perfect color matching" is not necessarily achievable. 4walls color tolerances meet or exceed generally accepted digital print industry standards. The 4walls production staff will make every attempt to achieve the colors that you request as closely as possible within the current limitations of technology. 4walls inspects all side-to-side panel matches for each mural under specific color-correct lighting conditions (Daylight, 5000 degrees kelvin, D50 bulbs). The natural variation in the appearance of color under different lighting conditions can range from subtle to very noticeable, and 4walls cannot be accountable for variance in job site lighting conditions.

4walls retains all copyrights to any commissioned or custom artwork, including ownership of all physical art and digital files. Please contact an account manager to inquire about a transfer of copyrights, artwork, or digital files.

Warranty: The manufacturer warrants its product to be free of defects in material and workmanship for a period of one year from purchase, and will replace any material found to be defective. The manufacturer is not responsible for labor charges, improper installation, installation of incorrect goods (those not approved or confirmed by the customer), or problems arising from defects in the construction, surface, or preparation of the wall.

Contract Support Account Manager
Phone: 216.432.1400 x.122
Fax: 216.432.1500
Email: contractsupport@4walls.com

4walls
Revised 6.21.16

 findyourlevel.com

 [/leveldigitalwallcoverings](https://www.facebook.com/leveldigitalwallcoverings)

 [@findyour_level](https://twitter.com/findyour_level)

 [/findyour_level](https://www.pinterest.com/findyour_level)

 [/company/level-digital-wallcoverings](https://www.linkedin.com/company/level-digital-wallcoverings)